

## **Terms & Conditions**

### **Quotes and Confirmation**

No Order will be accepted by the Company unless the Customer notifies the Company in writing or confirms acceptance on an electronic quote. The Order shall only be deemed to be accepted when the Company issues an acceptance of the Order, at which point a contract will be formed between the parties.

Any quote is valid for a period of thirty (30) days only from the date stated on the quote unless otherwise provided for in the quote. Only quotes provided in writing by the Company will be treated as a valid quote. Delivery will be charged extra.

### **Price**

The price of the Goods shall be as stated within the estimate supplied to Customer and the customer confirms.

### **Delivery Estimates:**

We will make every effort to deliver your order on time. However, please note that any specific delivery day mentioned is an approximate estimate, and we do not accept liability for any loss resulting from delays or errors in the delivery of goods. All delivery charges will be based on the prevailing rates in effect at the time of delivery.

If you have a specific and non-negotiable delivery date for your order, you must contact us directly to ensure we can meet this deadline. We are committed to delivering your order promptly, but for time-sensitive requirements, we recommend contacting us to confirm that we can achieve a 100% delivery guarantee within your desired timeline. Your satisfaction is our priority, and we will work with you to meet your delivery needs whenever possible.

Please note that we use third-party courier companies to deliver orders and cannot be held responsible for loss or delays with the Courier companies.

### **Payment Responsibility:**

Atelier82 Ltd does not take responsibility for missed deliveries due to non-payment. It is the customer's responsibility to ensure that full payment is completed before the delivery can be scheduled.

### **Cost Variation**

Quotations are based on the current costs of production and this is subject to amendment by Company on acceptance or at any time after acceptance of the order to meet any fluctuation in material costs, cover any additional operations which may be found necessary, not allowed for in the original written quotation, or to cover any additional cost due to the making or amendment of any law, order, regulation or byelaw having the force of law (including purchase, sale or appropriation or processing of any materials or equipment comprised in the contract). Prices will be reasonably adjusted to cover such increases. The Customer shall be informed of price increases in writing before commencement of the Service.